



TREATMENT GUARANTEE

At The Dental Centre Oakdale, we take pride in providing high-quality dental care. We are pleased to offer a like-for-like guarantee of up to 12 months on eligible fillings, crowns and bridgework, subject to the terms and conditions below.

The guarantee applies only where:

- The treatment has been paid for in full and there is no outstanding balance on the patient's account.
- The restoration has not failed due to accident, trauma, misuse, neglect or excessive grinding or clenching of the teeth (bruxism).
- The patient has followed all post-treatment instructions and maintenance advice provided by their dentist.
- The patient has attended routine dental examinations at The Dental Centre Oakdale at least every six months, or at intervals recommended by their dentist.

This guarantee covers replacement of the original restoration on a like-for-like basis where failure is deemed to be the result of the restoration itself. It does not cover new or unrelated dental problems, cosmetic changes requested by the patient, or damage caused by circumstances outside the practice's control.

Certain treatments may carry a shorter guarantee period due to their clinical nature. Where this applies, your dentist will discuss this with you before treatment commences.

All guarantee claims are assessed on an individual clinical basis, and the final decision rests with the treating clinician and Practice Owner.